

# CHARTERED MANAGER OF THE YEAR 2023

## Criteria.

### CHARTERED MANAGER OF THE YEAR

This award recognises an individual's outstanding achievement and impact on their own development, their role and on their organisation. The winner will demonstrate their exceptional management and leadership skills and their commitment to personal and professional development.

### CRITERIA

The winner will demonstrate their exceptional management and leadership skills, their commitment to personal and professional development and demonstrate how they have used the [CMI Professional Standard](#) to achieve results.

#### Personal Effectiveness

Being personally effective means making use of all the resources you have available to enable you to achieve work and life goals.

- **Manage Yourself** - Demonstrate self awareness, maximise and reflect on your own performance, your impact on others, and show commitment to continuing your personal and professional development.
- **Make Decisions** - Make and implement responsible decisions that are ethical, inclusive, and assess personal, team and organisational performance.
- **Communicate and influence** - Communicate effectively, adapt to audience and purpose, and use your influencing skills to persuade and negotiate

#### Interpersonal Excellence

Interacting and engaging with colleagues, clients, customers, partners, competitors and other stakeholders. How you communicate and build essential relationships effectively with others impacts interpersonal excellence.

- **Providing Purpose and Direction** - Create and/or maintain a culture where everybody has a sense of purpose, knows what is expected of them at work and can adapt to changing needs.
- **Developing People and Capabilities** - Create a sustainable workforce that encourages and supports each other in achieving personal and professional goals.
- **Building Relationships and Networks** - Build effective, inclusive relationships and networks, employing the 'inside-out' and 'outside-in' strategies, influencing with integrity.

## **Organisational Performance**

Measuring the output and results of an organisation, and how it has been achieved against the goals or objectives set.

- **Leading change and Innovation** - Lead sustainable and creative approaches to change, development and improvement by clearly communicating and engaging others in the process.
- **Managing Resource and Risk** - Manage the resources required to support the strategic aims of the organisation. Mitigate and manage risk, and lead during a crisis to maintain organisational performance.
- **Achieving Results** - Recognise, support and measure success efficiently and effectively for all stakeholders.

## **Ethical & Inclusive Leader**

- **Requires managers and leaders to do the right thing, at the right time, and for the right reasons.**
- **To Act with Integrity, Champion Inclusivity, Look after wellbeing, Commit to Sustainability and Care for the Environment.**