

LEVEL 5 IN OPERATIONAL MANAGEMENT

QUALIFICATION FACTSHEET V1.0



HIGHER TECHNICAL QUALIFICATIONS

Higher Technical Qualifications (HTQs) are level 4 or 5 qualifications that have been quality marked by IfATE to indicate their alignment to employer-led occupational standards. New or existing level 4 or 5 qualifications submitted to IfATE's approvals process will receive a quality-mark if the qualification satisfies IfATE's approvals criteria. HTQs align to approved occupational standards and allow learners to enter their chosen profession or progress onto higher education.

QUALIFICATION PURPOSE

This qualification is designed to support individuals in the development of management and leadership skills required by operational or departmental managers.

This qualification is aimed at practising or aspiring managers and leaders who are typically accountable to a senior manager or business owner. The primary role of a practising or aspiring manager and leader is to lead and manage individuals and teams to deliver aims and objectives in line with organisational strategy.

Roles and responsibilities may also include but are not limited to

- Operations Manager
- Divisional Manager
- Departmental Manager
- Regional Manager
- Specialist Manager

QUALIFICATION CODES

CMI CODE	QUALIFICATION TITLE	QUALIFICATION REFERENCE NUMBER
5D43	CMI Level 5 Diploma in Operational Management	610/1289/0

KEY DATES

This qualification is regulated from 1st September 2022 and the operational start date in CMI Centres is 1st September 2024. The qualification review date is 31st May 2027.

RULES OF COMBINATION

CMI LEVEL 5 DIPLOMA OPERATIONAL MANAGEMENT

Learners must complete and pass all **six (6)** mandatory units and achieve a total of 41 credits. The minimum GLH is 126 hours. The Total Qualification Time (TQT) is 410 hours.

UNIT CODE	UNIT TITLE	GLH	TUT	CREDITS
549	Developing, Managing and Leading Teams	27	70	7
550	Stakeholder Relationships	18	50	5
551	Managing a Project	24	80	8
552	Managing Change	19	70	7
553	Operational Planning	22	80	8
554	Personal & Professional Development	16	60	6

ASSESSMENT AND VERIFICATION

HTQ Route - If undertaking this qualification as part of a Higher Technical Qualification (HTQ), CMI mandates the use of its own Assessment Briefs and associated assessment methods. This ensures that all criteria are addressed, and there is standardisation and comparability across learners and assessment.

A summary of assessment methods used in this qualification is available in the qualification syllabus.